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FIG. 1

MASTER PASSWORD IDENTIFICATION INFORMATION AND MASTER PASSWORD IDENTIFICATION YOUR FIRST NAME: YOUR MIDDLE INITIAL: 20 YOUR LAST NAME: YOUR BIRTH DATE IN MM/DD/YYYY FORMAT: YOUR MOTHER'S MAIDEN -50 NAME: YOUR MOTHER'S BIRTH DATE IN MM/DD/YYYY -60 FORMAT: 70 THE SERIAL NUMBER OF YOUR UNIT IS : SELECT A MASTER PASSWORD (10 CHARACTERS OR LESS) AND ENTER IT HERE:





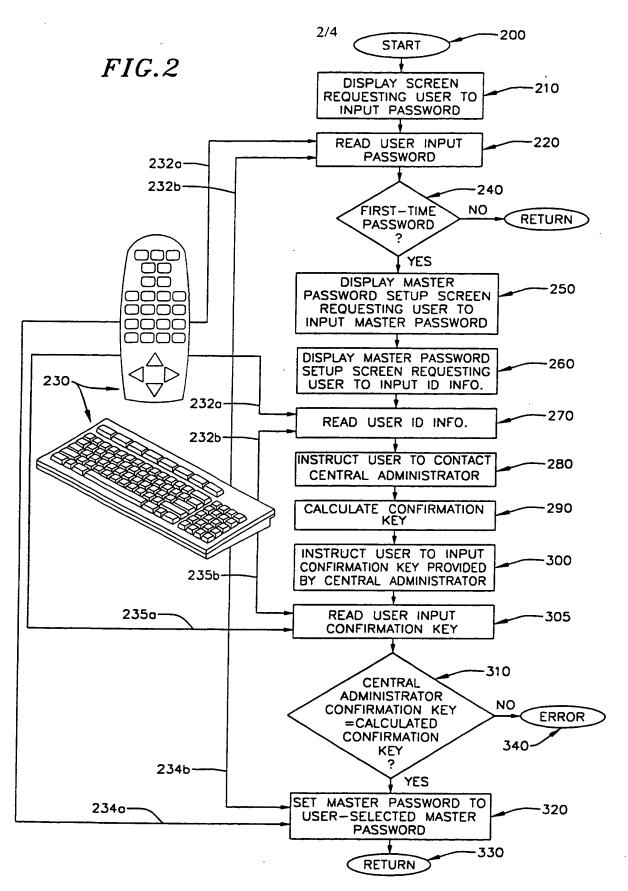








FIG.3

MASTER PASSWORD RECOVERY PROCEDURE

YOU HAVE FAILED TO INPUT THE MASTER PASSWORD FOR YOUR UNIT. IF YOU ARE UNABLE TO REMEMBER THE PASSWORD, PLEASE DIAL 1(800)555-1212 AND TALK TO THE CENTRAL ADMINISTRATOR. THE CENTRAL ADMINISTRATOR WILL ASK YOU TO PROVIDE CERTAIN IDENTIFICATION INFORMATION. THE CENTRAL ADMINISTRATOR WILL ALSO ASK YOU TO READ THE INFORMATION FROM THIS SCREEN. THEREFORE, YOU WILL FIND IT USEFUL TO CONTINUE TO DISPLAY THIS SCREEN WHILE YOU TALK TO THE CENTRAL ADMINISTRATOR. THE MASTER PASSWORD RECOVERY PROCEDURE WILL TAKE APPROXIMATELY FIVE(5) MINUTES TO COMPLETE. THIS DETAILED RECOVERY PROCEDURE IS NECESSARY TO PROTECT THE SECURITY AND INTEGRITY OF YOUR SYSTEM.

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THE CENTRAL ADMINISTRATOR WILL ASK YOU TO READ THE FOLLOWING DEVICE IDENTIFICATION INFORMATION. PLEASE READ THE INFORMATION EXACTLY AS YOU SEE IT, INCLUDING ANY SPACING AND SPECIAL CHARACTERS.

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THE CENTRAL ADMINISTRATOR WILL ASK YOU TO READ THE FOLLOWING CHARACTER STRING. PLEASE READ THE INFORMATION EXACTLY AS YOU SEE IT, INCLUDING ANY SPACING AND SPECIAL CHARACTERS. THE CENTRAL ADMINISTRATOR WILL ALSO ASK YOU TO PROVIDE SOME PERSONAL IDENTIFICATION INFORMATION.

Asdfiuj /a[xc0vb8 a-dg9w34 xc-b87 qv -9difj vq-wer9 -p8j n pasidug-97 skfj n=98 asp98gy vqpwyu ,

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